
Report To:	Inverclyde Health & Social Care Committee	Date:	19 August 2021
Report By:	Louise Long Corporate Director (Chief Officer) Inverclyde Health and Social Care Partnership (HSCP)	Report No:	SW/23/2021/AS
Contact Officer:	Allen Stevenson Head of Service Health and Community Care	Contact No:	01475 715212
Subject:	Provision of Care at Home Services		

1.0 PURPOSE

- 1.1 The purpose of this report is to seek approval to change the tender weightings in relation to the forthcoming tender process for a Provision of Care at Home Service in Inverclyde.

2.0 SUMMARY

- 2.1 The tender for the provision of a Care at Home Service in Inverclyde is being prepared. As in all cases with Social Care Service provision, the quality of the care service is of paramount importance. In light of this, it is recommended that the Care at Home Service contract is awarded on a 60% Quality and 40% Cost of Service weighting split to help ensure the required quality of service and best value cost of service can be procured. This is a reversal of the weighting split in the Contract Standing Order 13.2.
- 2.2 Recent Inverclyde HSCP tenders have been conducted successfully using a 60% Quality weighting. Care at Home services are already provided in Inverclyde by 5 framework providers the overall costs are approximately £3.6m per annum.

3.0 RECOMMENDATIONS

- 3.1 It is recommended that the Health and Social Care Committee:
- a) Approves the use of a 60% Quality and 40% Cost of Service weighting in the forthcoming tender for the Inverclyde Care at Home Service and therefore suspends Contract Standing Order 13.2.

Louise Long
Corporate Director
Inverclyde Health and Social Care Partnership

4.0 BACKGROUND

- 4.1 The initial contract for Care at Home services was awarded on 1st April 2018 for a period for up to 4 years with the at an estimated annual value of £3.6m. The contract will terminate on 31st March 2022 and a procurement solution will be required to ensure continuity of service and compliance with required governance.
- 4.2 The key drivers impacting the procurement options are; a review of Care at Home Services which will look at the capacity and capability of providers to be able to respond to the tender exercise initially programmed for September due to Covid and the ongoing demands on the service
- 4.3 The agreed option to move forward will be a one year contract with option to extend for one further year.

5.0 PROPOSALS

- 5.1 The aim of the tender is to accurately describe the high quality and cost effective service required in the Inverclyde area and identify the quality service provider required to deliver the service which will ensure that all service users receive the same standard of service. An essential factor in achieving this aim is to weigh the quality aspects of the service more than the cost. Where the price weighting is high, it leaves less scope to reward good quality providers.
- 5.2 It is recommended that the Care at Home contract is awarded on a 60% Quality and 40% Cost of Service weighting split to help ensure the required quality of service and best value cost of service can be procured. This is a reversal of the weighting split in the Contract Standing Order 13.2.

6.0 IMPLICATIONS

Finance

- 6.1 The External Home Care budget is currently £3,991,530.

There may however be changes to this budget in advance of the tender being issued and the budget available should therefore be reconfirmed at this stage.

Financial Implications:

One off Costs

Cost Centre	Budget Heading	Budget Years	Proposed Spend this Report	Virement From	Other Comments
N/A					

Annually Recurring Costs/ (Savings)

Cost Centre	Budget Heading	With Effect from	Annual Net Impact	Virement From (If Applicable)	Other Comments
N/A					

Legal

6.2 The proposal to vary the tender weightings contained within this report is in line with 13.3 of the Standing Orders relating to Contracts.

Human Resources

6.3 None

Equalities

6.4 This report does not introduce a new policy, function or strategy or recommend a change to an existing policy, function or strategy, therefore, no Equality Impact Assessment is required.

(a) Has an Equality Impact Assessment been carried out?

	YES (see attached appendix)
X	NO – This report does not introduce a new policy, function or strategy or recommend a substantive change to an existing policy, function or strategy. Therefore, no Equality Impact Assessment is required

(b) Fairer Scotland Duty

If this report affects or proposes any major strategic decision:-

Has there been active consideration of how this report's recommendations reduce inequalities of outcome?

	YES – A written statement showing how this report's recommendations reduce inequalities of outcome caused by socio-economic disadvantage has been completed.
X	NO - This report does not affect or propose any major strategic decision.

Repopulation

6.5 None

7.0 CONSULTATIONS

7.1 The Interim Head of Legal Services, the Corporate Procurement Manager and the Chief Financial Officer have been consulted on the terms of this report.

8.0 BACKGROUND PAPERS

8.1 N/A